## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Downey et al. Customer No. : 21003

Serial No. : 10/518,571 Confirmation # : 8420

Filed : 12/02/2005 Group Art Unit : 4156

Examiner : ZELANO, John A.

For : SYSTEM AND METHOD FOR IDENTIFYING AND MEASURING

PERFORMANCE DISCREPANCIES AMONG SALES TERRITORIES

## RESPONSE TO OFFICE ACTION

Electronically filed on February 12, 2009

Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

This paper is in response to the Non-Final Office Action dated September 12, 2008.

Amendments to the claims begin on page 2.

Remarks begin on page 8.

Applicants file herewith a request for a two month extension and the accompanying fee.

If any additional fee is due, or overpayment made, with regard to this response, Applicant authorizes the Director to charge any such fee, and credit any overpayment, to Deposit Account No. 02-4377